



**Pinnacle Bank**  
CHAMPIONSHIP



PRESENTED BY  
**WOODHOUSE**



# 2024 VOLUNTEER HANDBOOK

**AUGUST 5-11, 2024 | THE CLUB AT INDIAN CREEK**



**KORN FERRY  
TOUR**



## VOLUNTEER CHECKLIST

- ☐ Volunteer uniform (volunteer polo, hat/visor with gray or black shorts)
- ☐ Comfortable shoes
- ☐ Credential badge
- ☐ Parking pass (for Monday and Wednesday volunteers)
- ☐ Sunscreen and bug spray
- ☐ Lawn chairs, umbrellas and small personal coolers are strongly encouraged for marshals
- ☐ Hand sanitizer

## THINGS TO REMEMBER

- Volunteer parking at Elkhorn North High School. Elkhorn North is located on the Northeast corner of 180<sup>th</sup> Street and West Maple Road.
- Be sure to check-in at Volunteer Headquarters, located in the northeast corner of Indian Creek parking lot.
- Stay Hydrated
- **HAVE FUN!!!!**

## FAQS

- **What should I do if the next volunteer scheduled has not come to relieve me?** If they do not show, please notify a chairperson. If you have any questions or concerns regarding your volunteer responsibilities, contact **Katie Colwell** at: [katiecolwell@thepinnaclebankchampionship.com](mailto:katiecolwell@thepinnaclebankchampionship.com).
- **How do I check my schedule?** Login to your online account to view and print your schedule from your volunteer homepage. To get to your account, go to [thepinnaclebankchampionship.com](http://thepinnaclebankchampionship.com). Click on the "Volunteer" button at the right of top of page then the "Login" button. All schedules will also be available at the check-in table at Volunteer Headquarters and will be updated daily.
- **What if I need a schedule change?** There is a "Request Reassignment" option next to your posted schedule on your homepage. Please let someone know if you cannot make your scheduled assignment. Remember, everyone's job is important.

**For immediate assistance contact Katie at: 402.991.2525, ext. 8**

**VOLUNTEER UNIFORMS**

- Volunteer polo and hat/visor must be worn while working at the tournament – this is a requirement of the PGA TOUR.
- Please wear gray or black pants or shorts, along with comfortable shoes.
- **DO NOT** wear denim or jeans.

**VOLUNTEER MEALS**

- Volunteer meals will be served in Volunteer Headquarters unless your chairperson has told you otherwise. Water is available on course for volunteers working inside the ropes! Please help yourself (located on tee boxes).
- Let your chairperson know if you are having difficulty getting water or soda. Beverages will be delivered on course periodically as well.  
**PLEASE BE PATIENT!**

**VOLUNTEER PARKING INFO**

We ask that volunteers arrive at least 30 minutes prior to their shift to check-in at volunteer headquarters.

- Volunteer parking at Elkhorn North High School which is located north of 180<sup>th</sup> and West Maple Road at **17800 George Miller Parkway**.
- A shuttle will be running to and from The Club at Indian Creek and Elkhorn North High School.
- Volunteers will then walk from the parking lot to the Volunteer Headquarters.

**SHUTTLE HOURS**

Thursday, August 8 .....	5:30 am - 9:00 pm
Friday, August 9 .....	5:30 am - 9:00 pm
Saturday, August 10 .....	6:00 am - 8:00 pm
Sunday, August 11 .....	6:00 am - 7:00 pm

AUG  
05

MONDAY

## SANDHILLS GLOBAL PRO-AM

Private Event | Morning Tee Time approx. 8 AM off split tees  
Afternoon Tee Time approx. 12 PM off split tees

AUG  
06

TUESDAY

## PRACTICE ROUND

Course closed to the public

AUG  
07

WEDNESDAY

## DORMIE NETWORK PRO-AM

Private Event | Morning Tee Time approx. 6:30 AM off split tees  
Afternoon Tee Time approx. 12 PM off split tees

AUG  
08

THURSDAY

## FIRST ROUND

Tee Time approx. 6:45 AM\*

AUG  
09

FRIDAY

## SECOND ROUND

Tee Time approx. 6:45 AM\* | Cut is made at end of day

AUG  
10

SATURDAY

## THIRD ROUND / YOUTH DAY

Tee Time approx. 7 AM  
Youth Day Presented by RSM | approx. 10 AM

AUG  
11

SUNDAY

## CHAMPIONSHIP ROUND

Tee Time approx. 7 AM\*  
Trophy Presentation on 18<sup>th</sup> Green after play | approx. 5:30 PM



# Course Map

## General Information

- ATM
- Bar/Grill Live & Loud
- Concessions
- First Aid
- Patrol Zone
- Open to the Public
- Parcours Outpost
- KING Fan Zone
- Open to the Public
- Info Booth
- Main Entrance
- Restrooms
- Spectator Shuttle - Pick-up/Drop-off
- Ticketing
- Volunteer Headquarters

## Corporate Tents

- WNC Rental Pavilion
- Pinnacle Bank Chalet
- Hurdat Harbor
- Hurdat Sports Pavilion
- Founders Chalet
- Michie Ultra Pavilion

Indian Creek Yardage for Pinnacle Bank Championship - Presented by Woodhouse

	GRAY HAWK																	
BLACK BIRD	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
HOLE	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
PIN	4	4	4	5	3	4	5	3	4	4	4	4	3	4	5	4	3	4
YARDS	423	452	466	576	218	466	559	212	478	485	533	556	205	464	573	482	208	463
	Total: 7,721																	
	Total: 3,852																	



All volunteers must follow safety rules when operating carts

### **SAFETY RULES**

- No golf cart will be operated by an intoxicated person.
- Only authorized people may drive golf carts – only operate a golf cart that has been assigned to you.
- Do not move golf cart until all occupants are seated.
- Prior to driving a golf cart, check to see if it is set to go forward or backward; make adjustments as necessary.
- Always drive wheels straight forward up and down a hill.
- Never make a sharp turn, even on a straight-away.
- Never stand up in a moving golf cart.
- Slow down and drive with extra caution when grass is wet.
- Set the parking brake before leaving the cart.
- Remove the keys when the golf cart is left unattended.
- Regularly use hand sanitizer while operating golf cart.
- Sanitize cart before and after your shift.

### **ETIQUETTE TIPS**

- Kneel or sit when in front of a large gallery.
- Applaud good shots.
- Remain silent and still while golfers are hitting and in play.
- Respect all volunteers.
- The only time autographs are to be requested from professionals is after the pros' round of golf has been completed.

Cameras and radios are NOT permitted on the course at anytime during tournament play. Please silence cell phones. All unauthorized equipment will be confiscated.

**During inclement weather, please follow all staff directives.**

**2024 VOLUNTEER DIRECTORS**

Mike Buchman  
Nic Dover  
John Felger  
Rob Gibson  
Addison Huss  
Kurt Kline  
Jim Mitiier  
Bob Plath

Terry Settlemyer  
Shelly Settlemyer  
Kendra Speece  
Preston Speece  
Kayla Thege  
Larry Thompson  
Kim Zillig

**2024 VOLUNTEER CHAIRS**

Steve Anderson  
Steven Brabec  
Brian Cotner  
Lois Dorn  
Pamela Fogle  
Dale Gilbertsen  
Jason Helgren  
Vic Kensler  
Scott Kvammen  
Tom Laughlin

Mary Onken  
Dennis Peters  
Mike Rangel  
David Ried  
Dave Redmore  
Brenda Roach  
Jackson Speece  
Bob Swatek  
Rich Wilson

**TOURNAMENT STAFF**

Tournament Director .....	Jessica Brabec
Director of Events and Operations .....	Amelia Hansen
Sales Manager .....	Gary Java
Director of Sales.....	Brett Balak
Tournament Service Manager.....	Katie Colwell
Sponsor Relations Intern.....	Ryan Mace
Hospitality/Events Intern.....	Avery Sokolewicz
Operations Intern .....	Kate Lovick
Marketing Intern.....	Allison Kilzer

**SUPPORT NEBRASKA - BOARD OF DIRECTORS**

Pinnacle Bank .....	Marc Wisdom
Pinnacle Bank .....	Chris Wendlandt
Kelley Financial Services .....	Nick Kelley
Indian Creek .....	Jim Nedrow
Nebraska Section PGA.....	David Honnens
Renaissance Financial .....	Michael Hoch
Dormie Network .....	Mark Ruhga
Nebraska Golf Association .....	Craig Ames
RSM .....	Tony Urban



Pinnacle Bank is a community bank that was founded by George and Tom Dinsdale in Palmer, Nebraska in 1938. Roy and Jack, George's sons, began to expand the bank in 1959 when they purchased a second bank in Neligh. Today, Pinnacle Bank provides services for a broad range of commercial, individual and agricultural customers. Throughout the communities they serve, they are known for their strength, stability, service and values. They take care of their customers by focusing on building genuine relationships.

Pinnacle Bank has continued to grow under the leadership of the Dinsdale family and in the establishment of Pinnacle Bancorp. Over the years, Pinnacle Bancorp has developed into a \$18.2 billion holding company with 161 community banks in eight states, including 65 locations across Nebraska in 39 communities. The third and fourth generations of Dinsdales have active roles in Pinnacle Bancorp.

Sid Dinsdale, with the company since 1978, is the Chairman of Pinnacle Bancorp, and Lynn Marchese is the Senior Vice President of Marketing. Helping the Dinsdales lead the company are Mark Hesser, President and CEO of Pinnacle Bancorp, and Marc Hock, Executive Vice President of Pinnacle Bancorp.

Pinnacle Bank, a subsidiary of Pinnacle Bancorp, is as dedicated to the communities where they live and work as they are to their customers. They give back by volunteering and donating to various local causes and sponsoring special events, like the Pinnacle Bank Championship.

Pinnacle Bank is proud to be part of bringing professional golf to Omaha for this unique community event and to carry on their tradition of community involvement through charitable giving and local economic support.



- ▶ Korn Ferry Tour Alumni now comprise 83% of the PGA TOUR's membership
- ▶ Nine Korn Ferry Tour Alums participated in the 2023 Ryder Cup
- ▶ Korn Ferry Tour Alums won 3 of the 4 major championships last season

### ▶ 2023 CHARITY DONATION

\$75,000 .....	RSM Putting Challenge
\$50,000 .....	Project Harmony
\$26,721 .....	JDRF, Knights of Columbus, First Tee of Omaha, SAVE Program, Nebraska Golf Foundation
\$25,000 .....	Catholic Charities
\$24,110 .....	Epic for Girls
<b>\$200,831 .....</b>	<b>Total 2023 Charitable Contribution</b>
<b>\$851,315 .....</b>	<b>Total Charitable Contributions to date</b>

### ▶ 2023 ATTENDANCE

Total week attendance – 43,815

2018 Total – 40,190

2019 Total – 41,448

2021 Total – 37,634

2022 Total – 45,656

### ▶ 2023 VOLUNTEERS

- 617 Volunteers over 7 days

- Approximately 8,330 volunteer hours

### ▶ 115 COMMUNITY SPONSORS/PARTNERS

#### 2023 KORN FERRY TOUR

Charity of the Year  
Award Recipient

#### 2018 KORN FERRY TOUR

Truck Award Recipient

#### 2017 KORN FERRY TOUR

Rookie of the Year  
Award Recipient



# THANK YOU

# // 10



Without our amazing volunteers this tournament would not be a success.  
Thank you for volunteering with us this year.

We are so excited to have you as part of the Pinnacle Bank Championship Family.  
We look forward to an awesome tournament week and working with all of you again.

*Thanks for volunteering!*

Jessica, Amelia, Gary, Brett, Katie, Avery, Kate, Ryan, Allison

## **VOLUNTEER APPRECIATION PARTY**

Thursday, August 22 • 5 - 7 PM

Hurrdat Sports Bar & Grill

12744 Westport Parkway • La Vista, NE 68138

**SCHEELS®**

