



2023
VOLUNTEER
HANDBOOK



Pinnacle Bank
CHAMPIONSHIP



PRESENTED BY
♥ aetna™

AUGUST 7-13, 2023 | THE CLUB AT INDIAN CREEK |



**KORN FERRY
TOUR**



VOLUNTEER CHECKLIST

- ☐ Volunteer uniform (volunteer polo, hat/visor with gray or black shorts)
- ☐ Comfortable shoes
- ☐ Credential badge
- ☐ Parking pass (for Monday and Wednesday volunteers)
- ☐ Sunscreen and bug spray
- ☐ Lawn chairs, umbrellas and small personal coolers are strongly encouraged for marshals
- ☐ Hand sanitizer

THINGS TO REMEMBER

- Volunteer parking at Elkhorn North High School. Elkhorn North is located on the Northeast corner of 180th Street and West Maple Road.
- Be sure to check-in at Volunteer Headquarters, located in the northeast corner of Indian Creek parking lot.
- Stay Hydrated
- **HAVE FUN!!!!**

FAQS

- **What should I do if the next volunteer scheduled has not come to relieve me?** If they do not show, please notify a chairperson. If you have any questions or concerns regarding your volunteer responsibilities, contact **Katie Colwell** at: katiecolwell@thepinnaclebankchampionship.com.
- **How do I check my schedule?** Login to your online account to view and print your schedule from your volunteer homepage. To get to your account, go to thepinnaclebankchampionship.com. Click on the "Volunteer" button at the right of top of page then the "Login" button. All schedules will also be available at the check-in table at Volunteer Headquarters and will be updated daily.
- **What if I need a schedule change?** There is a "Request Reassignment" option next to your posted schedule on your homepage. Please let someone know if you cannot make your scheduled assignment. Remember, everyone's job is important.

For immediate assistance contact Katie at: 402.991.2525, ext. 8

VOLUNTEER UNIFORMS

- Volunteer polo and hat/visor must be worn while working at the tournament – this is a requirement of the PGA TOUR.
- Please wear gray or black pants or shorts, along with comfortable shoes.
- **DO NOT** wear denim or jeans.

VOLUNTEER MEALS

- Volunteer meals will be served in Volunteer Headquarters unless your chairperson has told you otherwise. Tee waters are available for volunteers working inside the ropes! Please help yourself.
- Let your chairperson know if you are having difficulty getting water or soda. Beverages will be delivered on course periodically as well.
PLEASE BE PATIENT!
- A light breakfast of yogurt, granola bars and fruit will be served daily.

VOLUNTEER PARKING INFO

We ask that volunteers arrive at least 30 minutes prior to their shift to check-in at volunteer headquarters.

- Volunteer parking at Elkhorn North High School which is located north of 180th and West Maple Road at **17800 George Miller Parkway**.
- A shuttle will be running to and from The Club at Indian Creek and Elkhorn North High School.
- Volunteers will then walk from the parking lot to the Volunteer Headquarters.

SHUTTLE HOURS

| | |
|---------------------------|-------------------|
| Thursday, August 10..... | 5:30 am - 9:00 pm |
| Friday, August 11 | 5:30 am - 9:00 pm |
| Saturday, August 12 | 6:30 am - 8:00 pm |
| Sunday, August 13 | 6:00 am - 7:00 pm |

**AUG
07****MONDAY****SANDHILLS GLOBAL PRO-AM**

Private Event | Morning Tee Time approx. 8 AM off split tees
Afternoon Tee Time approx. 12 PM off split tees

**AUG
08****TUESDAY****PRACTICE ROUND**

Course closed to the public

**AUG
09****WEDNESDAY****DORMIE NETWORK PRO-AM**

Private Event | Morning Tee Time approx. 6:30 AM off split tees
Afternoon Tee Time approx. 12 PM off split tees

**AUG
10****THURSDAY****FIRST ROUND**

Tee Time approx. 6:45 AM*

**AUG
11****FRIDAY****SECOND ROUND**

Tee Time approx. 6:45 AM* | Cut is made at end of day

**AUG
12****SATURDAY****THIRD ROUND / YOUTH DAY**

Tee Time approx. 7:30 AM*
Youth Day Presented by RSM | approx. 10:00 AM

**AUG
13****SUNDAY****CHAMPIONSHIP ROUND**

Tee Time approx. 7 AM*
Trophy Presentation on 18th Green after play | approx. 5:30 PM

Course Map



General Information

- Info Booth
- Main Entrance
- Restrooms
- Spectator Shuttle - Pick-up/Drop-off
- Ticketing
- Volunteer Headquarters
- ATM
- Barnard Live & Loud
- Concessions
- First Aid
- Patron Zone
- Hero Hat
- KPMG Fan Zone

Corporate Tents

- NMC Rental Pavilion
- Hurrdit Sports Pavilion
- Founders Chaiet
- Coors Light Pavilion
- Pinnacle Bank Chaiet
- Hurrdit Harbor

Indian Creek Vardage for Pinnacle Bank Ciampionship - Presented by Aetna

| HOLE | BLACK BRD | | | | | | | | | | | | | | | | | | GRAY HAWK | |
|-------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------------|-----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | | |
| Yrds | 423 | 452 | 468 | 576 | 212 | 178 | 485 | 533 | 456 | 205 | 464 | 573 | 482 | 208 | 463 | 208 | 463 | 208 | 463 | 208 |
| Pur | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Total | 3,852 | | | | | | | | | | | | | | | | | | Total 3,852 | |



All volunteers must follow safety rules when operating carts

SAFETY RULES

- No golf cart will be operated by an intoxicated person.
- Only authorized people may drive golf carts – only operate a golf cart that has been assigned to you.
- Do not move golf cart until all occupants are seated.
- Prior to driving a golf cart, check to see if it is set to go forward or backward; make adjustments as necessary.
- Always drive wheels straight forward up and down a hill.
- Never make a sharp turn, even on a straight-away.
- Never stand up in a moving golf cart.
- Slow down and drive with extra caution when grass is wet.
- Set the parking brake before leaving the cart.
- Remove the keys when the golf cart is left unattended.
- Regularly use hand sanitizer while operating golf cart.
- Sanitize cart before and after your shift.

ETIQUETTE TIPS

- Kneel or sit when in front of a large gallery.
- Applaud good shots.
- Remain silent and still while golfers are hitting and in play.
- Respect all volunteers.
- The only time autographs are to be requested from professionals is after the pros' round of golf has been completed.

Cameras and radios are NOT permitted on the course at anytime during tournament play. Please silence cell phones. All unauthorized equipment will be confiscated.

During inclement weather, please follow all staff directives.

2023 VOLUNTEER DIRECTORS

Mike Buchman
Nick Dover
John Felger
Rob Gibson
Rob Helling
Addison Huss
Kurt Kline
Barry Kriha
Jim Miltier

Bob Plath
Terry Settlemyer
Shelly Settlemyer
Kendra Speece
Preston Speece
Kayla Thege
Larry Thompson
Kim Zillig

2023 VOLUNTEER CHAIRS

Steve Anderson
Steven Brabec
Lois Dorn
Dale Gilbertsen
Jim Gottschalk
Vic Kensler
Tom Laughlin
Lane Leach

Brian Cotner
Pamela Fogle
Gregg Mitchell
Mary Onken
Dennis Peters
Mike Rangel
Dave Redmore
Brenda Roach

THANK YOU TO OUR 5-TIME VOLUNTEERS!

You should have received a pin in your volunteer uniform bag.
If you didn't, contact Katie at katiecolwell@thepinnaclebankchampionship.com.

TOURNAMENT STAFF

| | |
|---|----------------|
| Tournament Director | Jessica Brabec |
| Director of Events and Operations | Alexis Boulos |
| Sales Manager | Gary Java |
| Director of Sales..... | Brett Balak |
| Tournament Service Manager..... | Katie Colwell |
| Sponsor Relations Intern..... | Nick Mitlier |
| Hospitality/Events Intern..... | Addison Roth |
| Operations Intern | Cole Eggert |

SUPPORT NEBRASKA - BOARD OF DIRECTORS

| | |
|-----------------------------------|-----------------|
| SilverStone Group – Chairman..... | Jeff Jorth |
| Pinnacle Bank..... | Marc Wisdom |
| Pinnacle Bank | Chris Wendlandt |
| Kelley Financial Services | Nick Kelley |
| Indian Creek | Jim Nedrow |
| Nebraska Section PGA..... | David Honnens |
| Renaissance Financial | Michael Hoch |
| Carson Wealth | Paul West |
| Dormie Network | Mark Ruhga |

Pinnacle Bank is a community bank that was founded by George and Tom Dinsdale in Palmer, Nebraska in 1938. Roy and Jack, George's sons, began to expand the bank in 1959 when they purchased a second bank in Neligh. Today, Pinnacle Bank provides services for a broad range of commercial, individual and agricultural customers. Throughout the communities they serve, they are known for their strength, stability, service and values. They take care of their customers by focusing on building genuine relationships.

Pinnacle Bank has continued to grow under the leadership of the Dinsdale family and in the establishment of Pinnacle Bancorp. Over the years, Pinnacle Bancorp has developed into a \$18.2 billion holding company with 161 community banks in eight states, including 65 locations across Nebraska in 39 communities. The third and fourth generations of Dinsdales have active roles in Pinnacle Bancorp. Sid Dinsdale, with the company since 1978, is the Chairman of Pinnacle Bancorp, and Lynn Marchese is the Senior Vice President of Marketing. Helping the Dinsdales lead the company are Mark Hesser, President and CEO of Pinnacle Bancorp, and Marc Hock, Executive Vice President of Pinnacle Bancorp.

Pinnacle Bank, a subsidiary of Pinnacle Bancorp, is as dedicated to the communities where they live and work as they are to their customers. They give back by volunteering and donating to various local causes and sponsoring special events, like the Pinnacle Bank Championship.

Pinnacle Bank is proud to be part of bringing professional golf to Omaha for this unique community event and to carry on their tradition of community involvement through charitable giving and local economic support.



- ▶ Korn Ferry Tour Alumni now comprise a record-high 87.8% of the PGA TOUR's membership
- ▶ Of the first-time PGA TOUR members from the class of 2020-2021, 77.4% retained TOUR membership for the 2022 - 23 season
- ▶ Korn Ferry Tour Alums won 3 of the 4 major championships last season

▶ 2022 CHARITY DONATION

| | |
|-----------------|---|
| \$75,000 | RSM Putting Challenge |
| \$47,000 | Boy Scouts of America and Open Door Mission |
| \$37,066 | PGA HOPE Nebraska, First Tee of Omaha, NorthStar Foundation, The EPIC Foundation, JD RF, Knights of Columbus, HETRA, Ancient Order of Hibernians, Omaha Home for Boys |
| \$159,066 | Total 2022 Charitable Contributions |
| \$620,311 | Total Charitable Contributions to date |

▶ 2022 ATTENDANCE

Total week attendance – 45,656
 2019 Total – 41,448
 2021 Total – 37,634

▶ 2022 VOLUNTEERS

- 554 Volunteers over 7 days
- Approximately 7,479 volunteer hours

▶ 127 COMMUNITY SPONSORS/PARTNERS

2017 KORN FERRY TOUR

Rookie of the Year Award Recipient

2018 KORN FERRY TOUR

Truck Award Recipient



THANK YOU

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Without our amazing volunteers this tournament would not be a success.

Thank you for volunteering with us this year.

We are so excited to have you as part of the Pinnacle Bank Championship Family.
We look forward to an awesome tournament week and working with all of you again.

Thanks for volunteering!

Jessica, Alexis, Gary, Brett, Addison, Katie, Nick, Cole

VOLUNTEER APPRECIATION PARTY

Date, Time, Location • TBD

